



Enterprise Learning Solutions



RWD Info Pak[®]

Create Professional Training and Online Help
for Any Computer Application

Want to save time and money?

**Train your
end users effectively.**

Use RWD Info Pak®.



**RWD Info Pak
allows you to easily
create, distribute,
and maintain training
documents and help
materials for any
computer application.**

Training and support for your end users is critical to the success of your business. If your training, documentation, or help materials are inadequate or non-existent, your end users can't perform and your business suffers. But how do you train your employees on all your computer applications; ensure that adequate documentation and help is accessible; and maintain and update your training materials?

Using Info Pak, you can rapidly create professional training documentation, online help, and interactive simulations and make these materials immediately available to your end users.

What do you need to do?

RWD Info Pak can help.

RWD Info Pak Component Features:	Publisher	Simulator	OmniHelp	Administrator
Record Microsoft Windows and web-based applications	X			
Automatically capture screens, fields, and images	X			
Easily publish to multiple formats (HTML, Microsoft Word, PDF, and others) from one document	X			
Edit documents rapidly using powerful editing features	X			
Produce documents in multiple languages	X			
Create simulations from Microsoft Windows and web-based applications		X		
Easily include audio in simulations		X		
Insert steps, notes, and branches into the simulation		X		
Produce four playback modes from one simulation		X		
Create assessments to capture and store test results		X		
Distribute simulations via CD, intranet, or Internet without player software requirement		X		
Provide context-sensitive help from any application			X	
Allow help content to be searched			X	
Provide detailed sets of instructions to give end users an extra level of support			X	
Enhance procedures through the use of graphics, such as flow charts and screen shots			X	
Automatically build a glossary of terms for your documents				X
Create web sites automatically				X
Incorporate existing documents into your web site				X
Track your documentation project and create reports				X
Schedule document publishing				X
Manage multiple documentation projects with ease				X

Training your end users is critical to the success of your business. And, RWD Info Pak can help make that process much, much easier. For more information, visit www.rwd.com or email: info@rwd.com.

Need Quality Training Materials?

Build them
faster and better.

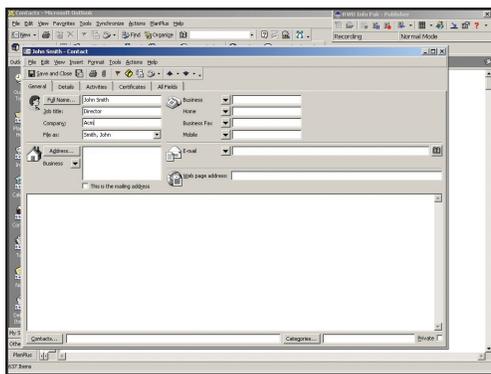
RWD Info Pak
simultaneously creates
documentation and
simulations more than
four times faster.

To create step-by-step procedures and simulations of computer applications, simply execute a task in any software application while RWD Info Pak automatically documents the entire procedure in Microsoft® Word, and creates a software simulation based on the same actions.

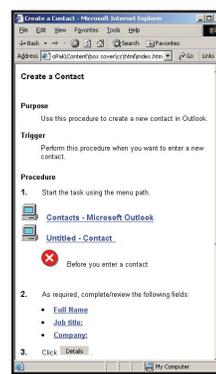
RWD Info Pak — Publisher provides powerful functionality that allows you to edit the recorded document and add additional information. This all-inclusive document can then be published in many useful formats — end user procedures, quick references, job aids, and training exercises. These materials can be printed, published to the Web, or distributed via online help in several formats.

RWD Info Pak — Simulator creates a simulation during the same recording process. The simulation can be edited to include notes, voice overlays, or other powerful features. Simulations can be played in four modes:

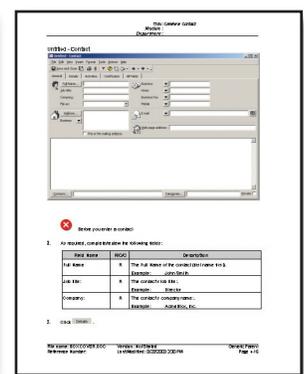
- **Auto playback mode** — replays the task
- **Standard mode** — guides you through the task with step-by-step instructions
- **Self-test mode** — allows you to attempt the task and provides guidance when an error is made
- **Assessment mode** — allows results to be captured and integrated into custom or third-party tracking applications



Record your actions and then edit your documentation or simulation using RWD Info Pak's powerful editing features.



Documents can be published to HTML, MS Word, or PDF. Simulations can be published to Java, DHTML, or Flash formats.



Are Your End Users Asking for Help?

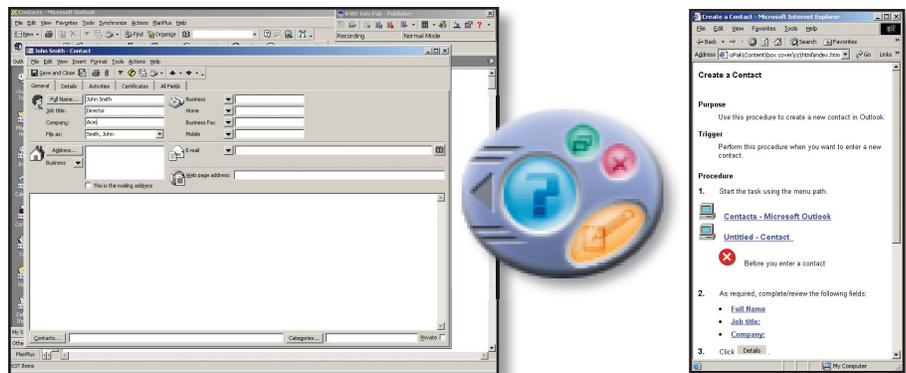
Give it to them.

RWD Info Pak delivers online help at the moment of need.

RWD Info Pak offers specific online help when you need it and allows you to create help text easily. In addition, RWD Info Pak automatically generates custom performance support web sites that serve as an additional resource.

RWD Info Pak — OmniHelp makes online help available from any application and gives you the help you need at the moment you need it. When you are struggling with a task, a simple, on-screen interface provides quick and easy access to help that is directly related to the current task.

With OmniHelp, you can also create your own electronic help notes. These notes can be highly customized to include graphics, links, and other information associated with specific screens — providing very personalized information when needed.



For assistance on this screen → → use OmniHelp → and receive specific online help.

Having help available at the time of need is critical to improving employee performance.

RWD Info Pak — Administrator gives you the ability to create a web site based on the training materials generated by Publisher. The web site can be easily customized and serves as a complete source of training materials, simulations, business process details, presentations, and additional resource information.



World Headquarters
5521 Research Park Drive
Baltimore, Maryland 21228-3831 • USA
telephone: 1.410.869.1000
toll free: 1.888.RWD.TECH
email: info@rwd.com
web site: www.rwd.com

RWD Technologies Australia Pty Ltd®
telephone: +61 2.9025.3521

RWD Technologies Belgium B.V.B.A.
telephone: +32 (0)2.535.79.21

RWD Technologies Canada, Co.™
telephone: 1.416.218.1177

RWD Technologien Deutschland GmbH®
telephone: +49 (0)6227.731780

RWD Technologies France SAS
telephone: +33 (0)4.78.17.14.44

RWD Technologies Japan Co., Ltd.
telephone: +81 (0)3.5219.1300

RWD Technologies UK Limited®
telephone: +44 (0)20.8569.2787